

How to solve UI freeze for Suncoin desktop wallet?

If you run into the situation where Suncoin stays in loading status forever or you just cannot see the expected user interface, you could try the following to fix the problem:

- 1) Close wallet if you haven't done so
- 2) Open file explorer
- 3) Go to folder `c:\users\<(username)\.suncoin` where `(username)` is your Windows system logon name
- 4) Delete `data.db` and all files with extension of `.lock` that you find in the folder
- 5) Open wallet again, you should be able to see the normal user interface. Wait for 2-3 minutes until the wallet synchronizes with the network and your balance is updated.

Note the files you delete are local data files. Once they are deleted, wallet will re-sync with the network automatically.